



CLEVELAND  
*Classics*

## HOW TO RETURN ITEMS

Thank you for your recent order. Should you wish to return unwashed, unworn, still tagged or defective merchandise, please follow the following steps within 30 days of delivery:

1. Please list the items(s) that you are returning and enter the appropriate return code(s):Reason Codes:

ITEM NUMBER	SIZE	QUANTITY	UNIT PRICE	TOTAL	REASON CODE

- |                                      |                                  |
|--------------------------------------|----------------------------------|
| <b>702</b> Box/Item arrived damaged  | <b>708</b> Didn't fit            |
| <b>704</b> Wrong item sent           | <b>710</b> Other, please explain |
| <b>706</b> Not as pictured/ expected |                                  |

2. Please do not remove the original tags from garments.
3. Complete your name and address in the "from" section of the Merchandise Return label.
4. Please repack the merchandise with this form and use the provided Merchandise Return label. Make sure no other tracking labels are shown and that the package is securely sealed.
5. Take package to any U.S. Post Office or USPS Contract Station. The Postal employee will stamp the Merchandise Return acknowledgement. There will be no cost to you.

Please allow 14 business days for receipt and processing of your return. You will receive an email notification upon the completion of return processing.

Note: All return claims require proof of delivery. Please use the enclosed USPS card which includes a tracking number.

### Exchanges

To exchange any or all of your purchased items, please visit [www.clevelandclassicsapparel.com](http://www.clevelandclassicsapparel.com) first to check the availability of items. If the item is available, please place a new order. Please keep in mind that reduced prices and quantities, as well as the high number of visitors at our website, may cause an item to sell out even after you have finalized your new order. In this case, we will inform you as soon as possible. Please, finally follow the return procedure described above.

For more information or assistance, please call us at 1(800) 999-6283 or email us at [classicscustomerservice@clevelandgolf.com](mailto:classicscustomerservice@clevelandgolf.com)

Thank you,

Your Cleveland Classics Team